

Joanne Caffrey Expert Witness

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CV Summary:

I was a police officer for 24 years, 17 as a sergeant. I specialised in the Safer Handling of Detained Persons and use of Force, including 6 years as a custody sergeant. This covered all aspects of conflict management, physical intervention, self harm & suicide prevention, underlying medical conditions, special educational needs and disabilities, mental health etc.

I have received national awards for my Safer Custody training and consultancy.

Since leaving the Police in 2013 I have 2 training companies focusing on the management of challenging behavior and complex needs. This also includes my being a licensed centre for safeguarding.

I am experienced in Expert Witness cases for police and prison custody and use of force in schools. I have dealt with self harm, suicide, abuse, assaults and use of restraint equipment cases.

I have worked with the IPCC (Independent Police Complaints Commission) training their staff regarding police custody.

I work throughout the UK and I currently work with approx. 300 schools and nurseries regarding challenging behaviour and associated issues.

I have worked with the BBC Radio 4 and Radio 5 Live Investigation teams concerning investigations on challenging behaviour in schools.

I completed the Bond Solon / Cardiff University Law School Expert Witness training over 2014 and 2015, registering as an Expert from 2016.

I am engaged as a BA Hons Criminology tutor for delegates completing the prison and penal system module.

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Awards:

2017: Winner. Best Diversified Health & Safety Training Provider. North West.

2012: Winner. British 'Excellence in Performance' Award for The Safer Detention & Handling of Detained Persons in Custody

2011: Runner up National Business Continuity Awards for innovative training design & delivery for major incident management

2010: Assistant Chief Constable Award & National Police Improvement Agency Commended for The Safer Detention & Handling of Detained Persons in Custody

2009: UK Training Awards winner for Professionalising Investigation (PIP)

2008: National (England) Training Awards winner for Professionalising Investigation (PIP)

Qualifications & Training re Expert Witness Duties

2012-date: National Federation for Personal Safety Licensed Centre for the full spectrum of training delivery regarding the use of force within all sectors.

2014-date: Licensed centre for Safeguard/ child protection training

2014 & 2015– Expert Witness training with Bond Solon Legal Training in conjunction with Cardiff University Law School

2014 – Civil Procedure Rules Training

2014: BTEC level 3 Safe & effective use of emergency response equipment trainer

2014: BTEC level 3 Safe & effective use of restraint equipment trainer

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2014: Close Quarter Combat trainer

2012: BTEC level 3 Self Defence Instructor

2012: BTEC level 3 Conflict Management Instructor

2012: BTEC level 3 Physical Restraint Instructor

2014: NSPCC train the trainer safeguarding

2012 – date: Ofqual regulated award trainer for the full first aid spectrum, Health & Safety, Risk Assessment, Fire Safety, Food Safety, Manual Handling

2012-date: trainer for Special Educational Needs & Disabilities; The safer management and administration of medication; Intimate & personal care; mental Health 1st Aid; Suicide & self harm awareness and risk factors; Safer detention & custody; Appropriate Adults; Sensory Processing Disorders & challenging behavior; The safer handling of children; the management of challenging behavior; Managing use of force; allegations investigation and interview training.

2007: IOSH Managing Safely

2000-2007 Head of specialist training, Cumbria Constabulary responsible for the full spectrum of custody and officer safety. I personally delivered all the custody officer training and wrote the Safer Detention & Handling of Detained Persons in Police Custody training program which gained me national recognition in 2010 and 2012. This concerned the prevention of deaths and injuries in custody from either physical intervention, underlying health conditions, self harm or suicide.

2007-2013 team leader for major incident management. I was Cumbria's representative for Prison liaison and training for prisoners on police estate and police officers on prison estate. This involved risk assessment training for prisoners on police estate for self harm or suicide.

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1994 qualified as Home Office law trainer and trainer of trainer in diversity. Performed as Home Office law trainer.	
Dates	Roles
2017 - date	Tutor for BA Hons Degree Criminology students for the 'Prisons and Penal System' module
2012 - date	<p>Owner of training companies: Total Train www.totaltrain.co.uk</p> <p>Safer Handling Training www.saferhandlingtraining.co.uk</p> <p>Joanne Caffrey Expert www.joannecaffreyexpert.co.uk</p> <p>Both training companies provide a range of training and consultancy in topics such as:</p> <ul style="list-style-type: none"> • The Safer Handling of people – Conflict Management, De escalation skills, Self Defence & Breakaway, Physical Intervention, Physical Restraint; • Safe and effective use of restraint equipment • The management of challenging behaviour • Special Educational Needs & Disabilities • Autism & Aspergers Awareness • Mental Health 1st Aid • Self harm & suicide awareness • Manual Handling of people and objects • Hoists and mobility aids • Counselling • Health & Safety • Fire Safety • Event Management • Risk Assessment • Bullying

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	<ul style="list-style-type: none"> • Child Protection & Safeguarding • First Aid • Sensory Processing Disorders • Intimate and personal care • Management and administration of medication
2017	eAware child protection training consultancy
2017	Radio 5 Live Investigation – advisory role
2017	BBC Investigation – advisory role
2017	IPCC – Custody training
2007-2013	<p>Sergeant Cumbria Constabulary Civil Contingencies & Event Planning Unit</p> <p>My duties included operating within all gold command activations and representing the county on regional and national planning groups. During these 5 years covering significant events such as the 2011 National Riots; 2012 Olympics; Prison Strike preparedness; Derick Bird mass shootings 2009</p> <p>I had personal lead for all prison liaison and preparedness and coordinated our response for Operation Container – the holding of prisoners within police cells and prepared for the event of prison officer strikes and civilian police & military being required to operate within the prison establishment.</p> <p>I supervised the Constabulary’s activation of operation Container as well as performing custodial duties within the operation</p> <p>I had personal responsibility for VIP visits from a major incident planning aspect</p>
2003-2007	<p>Sergeant Cumbria Police Specialist Training Unit</p> <p>My duties entailed management of staff and training delivery. My training portfolios included:</p> <ul style="list-style-type: none"> • Custody training

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	<ul style="list-style-type: none"> • Personal safety training – conflict management, use of handcuffs, CS, batons, • First aid and custody specific conditions • Investigative training for domestic violence and sex offences <p>During this time I wrote the training package: The Safer Detention & Handling of Detained Persons in Police Custody. This went to the National Police Improvement Agency and became a national training package for all custody staff. This was a significant contributor to the British Excellence award I received in 2012.</p> <p>I delivered this training to all custody staff in Cumbria and covered the topics of:</p> <ul style="list-style-type: none"> • The law (PACE) and Codes of Practice • Arrest & detention • Risk Assessment for self harm, suicide, underlying medical conditions (ACCT) • Excited delirium, positional asphyxia, head injuries etc • Control, restraint and searches • Transportation of detainees • Detainee care • Alcohol & drugs • Mental Ill Health & learning difficulties • Children & young people • Deaths in custody • Buildings and facilities • Human resources & training • Contingency planning • Terrorism <p>This included the transportation of detainees to and from prisons or hospitals</p>
1997-2003	<p>Custody Sergeant & Patrol Sergeant Cumbria Constabulary</p> <p>My duties entailed full duties from arrest, use of force, detention, transportation of detainees from custody to court and application of PACE.</p>

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	<p>During this time I also trained as and was operational as a Tactical Support Group Sergeant. This involved training for and application of national standard techniques such as shield work and fire insemination for large scale disorder, events and specialist property entry</p>
1994-1996	<p>Constable Training Department Trainer</p> <p>My duties included general law training to new recruits and sex offence investigation training</p>
1990-1994	<p>Constable Patrol Duties</p> <p>General police patrol duties – foot and mobile. Arrests and investigations.</p> <p>Application of force and use of equipment such as handcuffs</p> <p>Regularly involved in transportation of detainees to prison</p>
	<p>Business Websites:</p> <p>www.joannecaffreyexpert.co.uk</p> <p>www.totaltrain.co.uk</p> <p>www.saferhandlingtraining.co.uk</p> <p>Email: joanne_caffrey@sky.com</p>

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