Darren Edward Mills

Healthcare Manager

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• Nottingham, NGM, NG8 6EX, UK

Highly analytical and growth-focused professional with extensive experience in the medical and healthcare industry. Proven track record of planning, organising, and managing operations within the clinical setting. Skilled in creating reasonable goals for department and supervising employees to meet work goals. Expertise in keeping workplace up-to-date on new healthcare laws and regulations. Proficient in hiring, onboarding, and supervising staff to optimise work efficiency. Equipped in formulating departmental plans and priorities to address operational challenges.

Areas of Expertise

- Operating Department Practice
- Programme Management
- Strategic Planning & Analysis
- Medical Services
- Operating Theatre Management
- Healthcare Operations
- Risk Management
- Team Training & Leadership
- Health & Safety Management
- Healthcare Commissioning
- Clinical Trials

Professional Experience

DM Health Consultancy

Director

Managing director of my own newly formed business providing consultancy work to both the NHS and private health sector in relation to Operating Theatres, Patient Experience and Decontamination. Projects undertaken have been a review and implementation of local consignment agreements for private hospitals, Renovation and opening of a new minor operations theatre in London Harley street and the planning, construction and kitting out of a new minor injury's unit in London.

Bank Operating Department Practitioner

Ramsay Woodthorpe and Nottingham Spire Hospital

Working as a member of the clinical teams providing a high service of surgical care within multiple specialities.

Ramsay Woodlands

Theatre Manager, March 2021 – September 2021

Managed overall operations of a 4 theatre suite with a proven track record in safety and efficiency. Ensured smooth workflow by leading clinical governance and risk management operations on daily basis. Controlled budget and analyse forecast to achieve specific key performance indicator. Liaised with finance manager to oversee stock according to financial instruction. Fostered progressive relationship with external organisations to assure best service delivery.

Spire Nottingham
Spines Lead for the Hospital, 2019 – March 2021

Improve service quality by recommending patient healthcare strategies at regional network groups. Deliver best care services to patient by monitoring and assisting staff. Promote best practice consistent with legislation and Spire Healthcare's policies while leading and mentoring clinical staff. Identify, develop and support opportunities for improvements in operating department practices as highlighted through evidence, research-based practice and national standards. Assign task to other staff to optimise work proficiency within time constraints. Accomplish specific key performance indicators (KPI) through continuous improvement process. Liaise with theatre manager and the deputy theatre manager to manage staff rosters in compliance with agency staff KPI on clinical scorecard to meet productivity goals. Improve company operation performance by assisting theatre manager and the deputy theatre manager in auditing staff performance and implementing action plans. Keep record of patient information in accordance to data protection act and spire policies.

- Introduced navigation surgery system to guide the surgeon's movements during an operation.
- Rationalised stock held on site by over 50% through strategic planning of stock management

- Maximised profitability by introducing two new consultants to the services.

Theatre Manager, 2017 – 2019

Managed overall operations of theatre management while leading four brand new fully integrated theatres, endoscopy suite and sterile services. Ensured smooth workflow by leading clinical governance and risk management operations on daily basis. Controlled budget and analyse forecast to achieve specific key performance indicator. Liaised with finance manager to oversee stock according to financial instruction. Fostered progressive relationship with external organisations to assure best service delivery.

- Awarded Outstanding Rating by the CQC in February 2018 by executing innovative methods to improve service delivery in line with 5 CQC key lines of enquiry (KLOE).
- Accomplished annual cost savings of £100k through cross collaboration with procurement team for the entire Spire Group.
- Achieved 90% theatre utilisation for whole time equivalent staff by adjusting appropriate schedule and booing maximum operating sessions.
- Doubled operation proficiency by recruiting competitive staff.

Queens Medical Centre Nottingham, Location 2010 – 2017
Team Leader, 2016 – 2017

Led three spinal operating theatres on a daily basis to meet targeted productivity goals. Co-ordinated with 25 operating theatres on a rota basis with other team leaders for department to increase work proficiency.

- Completed a 'Human Factors' training programme with entire team.
- Improved Theatre Utilisation from 75% to 95% by improving scheduling.
- Recruited new staff to reach 100% of establishment from 75%
- Achieved 95% compliance with Trust mandatory training.

Sterile Services Manager, 2013 – 2016

Oversaw sterile services tasks for largest NHS department in country serving 56 theatres across two different sites to provide an efficient and high-quality decontamination service to all service users.

- Awarded with honours award for leading the team through a 5-week shut down during £300,000 of renovation work where service provided from an offsite facility.
- Achieved annual savings of £200,000 by managing budget.
- Implemented a new 'Lean System of Work' that reduced on the day cancellations from 2 per week to 1 every 3 months.
- Secured £500,000 of investment to replace existing equipment.

Deputy Team Leader, 2010 – 2013

Performed surgery and anaesthetic duties while leading band six deputy team to complete assign tasks within set time frame. Conducted mandatory training and development sessions for trained staff and practice placement manager for student ODP's.

- Supervised and coached team of three spines theatres to ensure best delivery service.

Additional Experience

Cell Saver Operator/Assessor, Queens Medical Centre Nottingham, 2005-2017
ODP Student, Surgery and Anaesthetic, North Bristol NHS Trust, 2004-2005
Nursing Auxiliary in Spine Theatres, North Bristol NHS Trust, 2000-2002
Conference and Banqueting Assistant, Nottingham Gateway Hotel, Location, 1996-2000

Education

Master's in Business and Administration
Open University, Location, 2020 (On going)

Y162 Starting with Mathematics
Open University, Location, 2009

NVQ in Operating Department Practice
Brunel ODP Centre, Bristol, 2004

Professional Training

Cardiff University Bond Solon Civil Expert Witness Certificate
Surgical First Assistance Course, De Montford University
SSD Managers and Supervisors Course, City and Guilds