Dr Mark Hayden

MB ChB, MD, MRCP(UK), FRACP, FCICM

Mark.Hayden@gosh.nhs.uk

Tel: +44 7408 460139

Australian and British Citizen

GMC No: 3469776

AHPRA No: MED0000961217

PERSONAL PROFILE

I have extensive expertise in Paediatric Intensive Care from UK and Australia in public and private practice. I am reducing my clinical hours as a prelude to staged retirement and looking for opportunities in areas that play to my strengths. I have found using my abilities to review notes, form conclusions and write medico-legal reports, to be such an area.

CORE COMPETENCIES

- Twenty-four years of full time senior clinical experience in paediatric and paediatric cardiac intensive care.
- International experience in Australia and England providing unique insight to different patterns of care delivery.
- Ten years at Great Ormond Street Hospital for Children. The largest paediatric cardiac intensive care program in the UK with the best outcomes plus a unique case mix not matched elsewhere in Europe. GOSH was rated the best Children's Hospital outside of North America in 2025.
- Eight years at the Harley Street Clinic and The Portland Hospitals for HCA in the private sector.
- Unique expertise in Electronic Medical Record (EMR) systems and how they can both help and hinder care and record keeping.
- Excellent understanding of how systems and human factors protect and contribute to harm, from several perspectives including risk management, morbidity and mortality review and simulation debriefing.
- Deep expertise in the Epic EMR and ability to optimise it for risk reduction, communication and ROI output.
- · High personal standards of documentation often praised by risk and legal teams.
- · Bond Solon Excellence in Report Writing.

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MEDICAL QUALIFICATIONS

- Fellow of the College of Intensive Care Medicine (FCICM), Australia, 2000
- Fellow of the Royal Australian College of Physicians (FRACP), Australia, 2000
- Doctorate of Medicine (MD) Sheffield, UK, 2000
- Member of the Royal College of Physicians MRCP (UK), 1993
- MB ChB Sheffield, UK, 1990

PRACTICING HISTORY AS A CONSULTANT

Consultant Paediatric Intensivist, **Great Ormond Street Hospital for Children (GOSH)**, London, 2015 onwards.

Consultant Paediatric Intensivist, **Harley St Clinic and Portland Hospital**, HCA, London, 2017 onwards.

Staff Specialist Mater Children's Hospital Paediatric Intensive Care, Brisbane 2007-2015

Staff Specialist Queensland Paediatric Intensive Care Service, Brisbane 2004-2007

Consultant in Paediatric Intensive Care, Bristol Children's Hospital, 2001-2004

EXPERIENCE

I have been unit lead/director, supervisor of training, infection control lead, risk lead and simulation lead. I was an examiner for the College of Intensive Care Medicine (Australia) for 12 years. I have 6 years' experience of the EMR Epic as a user, Clinician Builder, and Medical Information Officer (MIO), and past experience of several other EMR's.

My undergraduate years were in UK but my postgraduate training and clinical experience is spread evenly across the UK and Australia. I hold PIC registration in both countries. Outside of the ICU I have anaethetic, research and respiratory paediatric training. I have been a specialist in 6 distinct PICUs with different case mixes, paper/EMRs and cultures. I have learnt that there are many ways to achieve any goal, but that some of them are more intuitive, efficient and safe. GOSH is particularly well recognised as an internationally and digitally mature organisation. It was rated best European Children's Hospital in the Newsweek 2025 report and 4th in the world, with cardiology and cardiac surgery services rated as stand out. I have unique experience in post operative management of tracheal surgery. GOSH is being the sole centre in the UK patients and receiving many international patients. I have a strong clinical background in paediatric cardiac intensive care (including heart and lung transplant, ECMO and long term VAD), general paediatric intensive care, and paediatric transport medicine.

I have recently started to explore the problems that the volume and the 3D shape of data stored in an EMR causes for release of information (ROI) requests which are traditionally exported as A4 pdf. I believe this significantly hinders review and am actively exploring innovative ways to mitigate this big data problem.

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