



Egress Switch Desktop Client Release Notes

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Egress Switch Desktop Client

Release Notes

Switch 5.1 (Build 25778)

Released to Egress website: 16/02/2018 (Build 25778)

New features (25778)

- Dutch language support

Other improvements and fixed 5.0 bugs (25778)

- [Improvement] Proxy support for Workspace Add-in and Threat Protection
- [Improvement] Copyright updated to 2018
- [Improvement] Copy support for error messages
- [Fix] Deletion of temp files causes Outlook to crash
- [Fix] Simple MAPI causing corrupt packages
- [Fix] Prompt and hint on wrong recipient overriding block on mis-typed/first send
- [Fix] Remove suggestions re-appearing on send
- [Fix] Duplicate recipients returned in Threat Protection
- [Fix] File extension not selected by default when saving attachments from Outlook
- [Fix] Prompt and None not listened to in timeout/offline policy
- [Fix] Media contents showing an error on group/shared mailboxes in package properties
- [Fix] Recently created filter not working on group/shared mailboxes in sent packages
- [Fix] Audit events not working on group/shared mailboxes in package properties
- [Fix] Unable to approve/deny access requests on group/shared mailboxes in package properties
- [Fix] MLA on LFT packages causes a continuous loop
- [Fix] Reply/Reply All/Forward buttons don't work when reading pane is turned off
- [Fix] Replying to packages created through Android/Windows removes line breaks incorrectly
- [Fix] Plaintext emails formatting fix

Switch 5.0 (Build 24914)

Released to Egress website: 08/01/2018 (Build 24914)

New features (24914)

- Switch Threat Protection – Outlook integration
 - Policy support with configurable actions and message prompts
 - Check for incorrect recipients
 - Warn when emailing new recipients
 - Highlight mistyped recipients
 - Suggest additional recipients
 - Offline warning
 - Feedback tool
 - Diagnostics tool
- Inline Switch decryption in Outlook
 - Support for policy notes with accept/ deny functionality
 - Secure access – blur content of preview pane
 - Inline secure attachment viewer
 - Secure reply/ reply all/ forward
 - Support for Large File Transfer downloads
 - Desktop package support
 - Access requests
 - Offline access
 - Switch package properties available in Sent Items
 - Support for saving attachments to Workspace
 - Configurable “Click to decrypt” feature
- Improved Large File Transfer interface
- Auto-scan classification from ribbon in Word, Excel and PowerPoint
- Support for DEMtext detection configuration

Switch 4.81 (Build 22714)

Released to Egress website: 04/04/2017 (Build 22714)

New features (22714)

- Workspace file browsing in Microsoft Office with file filter
- Open and save files from Workspace
- Offline sync support for files opened from Workspace
- Save Outlook attachments to a Workspace zone
- Upload files to a Workspace zone from the shell extension
- Quick Share files from the shell extension
- Workspace GPO support
- Added support for Windows 10 Creators Update

Other improvements and fixed 4.8 bugs (22714)

- [Fix] Excel UI locking up on large documents

Switch 4.8 (Build 22412)

Released to Egress website: 06/03/2017 (Build 22412)

New features (22412)

- Default classification
- Skip DLP
- DLP Skip timeout
- Override user selection
- Group mailbox support in Sent Packages

Other improvements and fixed 4.71 bugs (22412)

- [Improvement] Save/ Print logic
- [Improvement] Error messages
- [Fix] Exception thrown after clicking LFT when OneDrive file attached
- [Fix] Classification crashing MS Word when saving after trying to close the document
- [Fix] Total size of attachments 0 in Outlook UI Mode
- [Fix] Classification wiping headers/footers in Excel
- [Fix] Share from Office App
- [Fix] Word becoming unresponsive / hidden dialogs
- [Fix] Switch icon cut off
- [Fix] Failing to DLP scan on specific document
- [Fix] Word crashing after closing
- [Fix] DLP scan window not centre in PowerPoint
- [Fix] Shell – “Files already exist” message
- [Fix] Excel – new sheets and charts don't get reclassified if changes have been made
- [Fix] Applying classification to a large file for a text time locks out excel
- [Fix] Word 2010 not default classifying
- [Fix] Icon for form window
- [Fix] Issues with refreshing policies
- [Fix] Print logic in PowerPoint
- [Fix] Dropdown menu in the Prompt policy should have a default
- [Fix] 2010 task pane not updating on second new document
- [Fix] Hidden dialog in PowerPoint

Switch 4.71 (Build 20657)

Released to Egress website: 22/11/2016 (Build 20657)

Fixed 4.7 bugs (20657)

- [Fix] Remove reclassification of individual sheets when new sheets are added in Excel
- [Fix] Switch Secure Vault URL causing Outlook Add-in to be disabled
- [Fix] Infinite policy refresh retries every 5 seconds
- [Fix] Clipboard issues with Word and Document Classifier
- [Fix] LFT tasks not being set to complete
- [Fix] DLP scans document even when there are no score rules
- [Fix] Headers only being applied in first section in Word

Switch 4.7 (Build 20282)

Released to Egress website: 24/10/2016 (Build 20282)

New features (20282)

- Word, Excel, PowerPoint DLP scanning
- Document watermarking
- Shell extension new features
 - Ability to classify Word, Excel, PowerPoint, PDF.
 - Automatically Classify based upon DLP score for single file
 - Automatically classify based upon DLP score for multiple files

Other features and fixed 4.62 bugs (20282)

Document Classifier

- [Feature] Classification per-label policy
- [Feature] Meta data improvements
- [Feature] Add document fingerprint
- [Feature] Support for sub classifications

MS Word, Excel, PowerPoint

- [Fix] Word crashing when saving while signed out
- [Fix] Word crashing upon saving of a large doc
- [Fix] Speed up Word classification
- [Fix] Excel worksheet progress
- [Fix] Upon saving a document that hasn't previously been saved, it will scan the document twice

UI

- [Feature] Property Sheet
- [Fix] Filenames displaying as GUID in LFT
- [Fix] Adding banners into sentences
- [Fix] Font weight
- [Fix] Styling for margins
- [Fix] Menu icon or colours
- [Fix] Buttons missing from alert message box
- [Fix] Context menu

Packages and Large File Transfer

- [Fix] Package creator does not display all attachments
- [Fix] Package reader not extracting files with large file
- [Fix] Outlook LFT ignores DEM selection and always uses @cloud DEM

Other

- [Feature] Inline Email Archiving Folder
- [Fix] Object reference error from Logging
- [Fix] Label Description into SuperTips
- [Fix] Outlook Items and long subject names
- [Fix] Attaching from OneDrive
- [Fix] Changes to where the Office Add-Ins display in installer
- [Fix] Client Catching

Switch 4.62 (Build 18120)

Released to Egress website: 13/06/2016 (Build 18120)

New features (18120)

- Document Classifier Office Add-in.
 - Classify Word documents using the familiar Switch Ribbon
 - Classification specific policies managed via ESI
 - Metadata only classification support
 - Users now alerted if no classification is found when saving or exiting a document

Other features and fixed 4.61 bugs (18120)

- [Feature] Add support for attaching .msg files as attachments
- [Fix] Prevent Outlook UI errors from being displayed
- [Fix] error message when a user forwards a secure email to another user
- [Fix] Minor bug fixes

Switch 4.61 (Build 14551)

Released to Egress website: 02/11/2015 (Build 14551)

New features (14551)

- Support for Microsoft Office 2016.
 - *Note: Investigations into 'Modern Attachments' are ongoing and as a result this feature is not supported in 4.61 (Build 14551).*
- Support for Microsoft Outlook custom distribution lists.
- Support for different category colours in Microsoft Outlook.

Other features and fixed 4.6 bugs (14551)

- Fixed the 'Member not found' issue which in some circumstances prevented the forwarding of emails that contain both an attachment and a signature when using the Switch Desktop Client in Gateway mode.
- Resolved an issue which prevented the caching of ADFS credentials when transferring between internal and external networks using an ADFS proxy.
- Fixed the Desktop Client message dialog boxes so they support high DPI configurations.
- Improved stability in the System Tray Sent Packages.
- Addressed an issue which caused inline images to be stripped and added as attachments to an email.
- Fixed an issue which could cause an Outlook to become unresponsive when using Large File Transfer in conjunction with Gateway mode.

Switch 4.6 (Build 14194)

Released to Egress website: 17/09/2015 (Build 14194)

New features (14194)

- Outlook Lite Mode provides core email encryption functionality without using the System Tray.
 - Benefits
 - Reduced overall memory footprint
 - Removes the need for IPC calls improving responsiveness
 - Limitations
 - No Large File Transfer support
 - No Office Add-in Document Classifier Support
- Support for PDF links and linking within the Secure Viewer.
- Additional screen reader improvements.
- Further improvements to the Document Classifier Office Add-in Beta.

Other features and fixed 4.51 bugs (14194)

- Fixed the 'Member not found' issue which in some circumstances prevented the forwarding of emails which contain both an attachment and a signature.

Switch 4.51 (Build 13366)

Released to Egress website: 16/06/2015 (Build 13366)

New features (13366)

- Accessibility improvements to more effectively support:
 - Tabbing
 - High Contrast
 - Screen Readers
 - UI scaling.
- Replaced Privacy Agreement with a Subscriber Agreement.
- Improved consistency of language across the Desktop Client.

Other features and fixed 4.5 bugs (13366)

- Fixed a connection issue experienced by ADFS users who hibernate when connected to a corporate network and wake their laptop outside the network.
- Fixed an issue in the Document Classifier Office Add-in which prevented the use of File>Open in Excel 2010 only.
- Resolved Client Installers misidentification of conflicting programs.
- Fixed an issue which prevented the Word Document Classifier Office Add-in from supporting separate policies to the Outlook Add-in.

Switch 4.5 (Build 12358)

Released to Egress website: 01/04/2015 (Build 12358)

Updated on: 16/04/2015 (Build 12443)

New features (12358)

- Document Classifier Office Add-in Beta which includes:
 - Classify Word Documents, Excel Spreadsheets or PowerPoint Presentations using the familiar Switch Ribbon
 - Classification specific policies managed via ESI
 - Metadata only classification support
- Increased minimum .net requirement to 4.5 providing:
 - Faster load times
 - Native ADFS support
 - A platform for future exciting Desktop Client development
- A rewrite of Secure Access including:
 - Support for 32/64 bit Windows 7 and Windows 8
 - Works with Microsoft Office 2010/2013
 - Adobe PDF support
 - Error messaging for unsupported software packages
 - The Secure Viewer restricts:
 - Copy/Paste
 - Save/Save as
 - Drag & Drop
 - Print Screen
 - Print
- New DLP Engine which provides:
 - Substantially faster file scanning
 - Reduced memory footprint
- A rewrite of the Switch Desktop Client Installer including:
 - Effective pre install checks for known prerequisites and clear messaging for admins regarding corrective actions
 - An advanced menu for individual users separate to the standard install
 - Terminal services for corporate deployments
 - Removal of the zero notice VSTO mandatory reboot
- A link to Historic Packages for user who have moved to ADFS.
- The ability to hide the Message Restrictions button in Outlook.

Fixed 4.25 bugs (12358)

- Users were unable to burn DVDs larger than 2.4GB using Create Package.

Fixed 4.5 bug (12443)

- Fixed an issue with temporary files not being removed on completion of an email send.

Switch 4.26 (Build 11490)

Released to Egress website: 20/04/2015 (Build 12490)

Fixed 4.25 bugs (11490)

- Fixed a TLS policy enforcement issue on X64 machines.
- Fixed an issue with temporary files not being removed on completion of an email send.

Switch 4.25 (Build 11161)

Released to Egress website: 15/12/2014 (Build 11161)

Updated on:

- 27/01/2015 (Build 11447)
- 28/01/2015 (Build 11507)
- 25/02/2015 (Build 11754)

New feature 4.25 (11447)

- Application of DEM specified headers and footers to plain text emails.

Fixed 4.2 bugs (11161)

- When connecting to an ESI server the Desktop Client was limited to TLS 1.0.
- The ADFS password prompt was incorrectly translating the user syntax which was preventing the user from logging in.
- Enabling Large File Transfer functionality prevented users from being able to Drag and Drop email addresses between the To, CC and BCC fields. It also prevented the Dragging and Dropping of body text within and email. Finally users were unable to add an email to another email as an attachment.
- Large File Transfer mode was unable to zip a single file larger than 4GB. This resulted in an error which prevented the user from sending the file.
- When dragging a file (or files) out of Package reader the file became corrupt. This issue only occurred on Windows 7.

Fixed 4.25 bugs (11447)

- Windows 7 (only) was pre-filling the password in the Windows credentials prompt for ADFS users. The Switch App will now display a custom login to ensure the user experience is consistent across all Windows OSs.
- When unable to connect to an ADFS server the credentials prompt would display repeatedly without providing the user with context for the failure.
- When forwarding an email created outside of Outlook images were sent as 32x32 regardless of their original size.
- Recipients were not being passed to the DEM policy engine by the package creator which prevented the blocking of entire domains such as *gmail.com.
- When policy was configured to display back to back prompts (after clicking send) and the 'request label' flag was set on both, users were seeing an error after making a selection on the first prompt.

Fixed 4.25 bug (11507)

- Hot fix to address an issue preventing global use of Secure Access file viewing.

Fixed 4.25 bugs (11754)

- When replying to all in Creator the original sender was incorrectly removed from the list of recipients.
- The client did not display any UI when Single Sign On/Auto Sign in was in progress.
- The user was unable to retry logging in after a failed connection.
- Improved ADFS error handling in the UI.
- When Active Directory users changed their password the client did not automatically obtain the updated credentials.

- Added support for writing different host name addresses to the Switch package header to resolve an issue with Federated ESIs which could result in packages being inaccessible to external users.

Switch 4.2 (Build 10592)

Released to Egress website: 02/09/2014 (Build 10592)

Updated on:

- 10/09/2014 (Build 10654)
- 08/10/2014 (Build 10782)
- 23/10/2014 (Build 10844)

New features (10592)

- Reg Keys to hide Create Message and Create Package options in the Switch Tray.
- Large File Transfer (LFT) including 2 UI options and the ability to entirely disable LFT.
- Complete UI Refresh including Tray, Package Library, Dem Text, Dem Wizard and Security Labels.
- Update Sent Packages to show the Device.
- Sensitivity Support to prevent emails being forwarded at a lower classification.

Fixed 4.1 bugs (10592)

- ADFS Password Change – Updated Switch to force a prompt asking the user to update their Switch credentials if the cached credentials stored by switch are different to the Windows credentials.
- Escape & Cancel x2 – Previously it was possible to uninstall the Switch Outlook Add-in by pressing Escape and Cancel twice in a draft email. At which point it was possible to send emails with no policy applied to them without realising the issue has occurred.

Fixed 4.2 bug (10654)

- Package Registration Failure – Packages failed to register (unless the user manually re registered them) if the user was in Outlook offline mode for an extended period of time.

Fixed 4.2 bugs (10782)

- Users are unable to use LFT mode in Outlook if they have single-sign on enabled. Creator works fine. When trying to send from Outlook it will show failed in Sent Packages

Fixed 4.2 bugs (10844)

- When Mandatory Profiles were used in a Citrix environment the DPAPIs didn't work as intended (encrypt the login token that stores the cached username/password).
- When the public SMTP address was not available the user was unable to reply to all as the member list was not present within the inner MIME.

Switch 4.1 (Build 10083)

Released to Egress website: 29/05/2014

New features:

- n/a

Fixed bugs:

- Distribution List Performance Improvements – 10x speed improvement when expanding Outlook distribution lists.
- 3G Performance Improvements – Relating to frequent connection drop outs and high latency (connection speed was not an issue, Switch and Outlook cope with well with low throughput).
- MAPI Objects Issue – Fixed the issue preventing Switch users from opening more than 250 emails in a single session.

Egress support centre

Should you encounter any problems with Egress Switch please visit the Egress Software Technologies Support Centre www.egress.com/support.

Useful contact information

Telephone numbers:

Egress Europe:	+44-844-8000-172
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Egress Software Technologies Ltd

Egress Software Technologies is the leading provider of information security services designed to secure shared data from start to finish using a single platform: Egress Switch.

The Switch platform is made up of highly integrated and flexible service lines. These award-winning services include email and document classification, the only email and file encryption product to be CPA certified by NCSC, secure managed file transfer, secure online collaboration and secure archive.

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